

Regional Prime Scotland and Northern Ireland

Raising a job?

0800 707 6000
Option 2 then Option 1
www.carillionamey.co.uk
RPHelpdesk@carillionamey.co.uk
Fax: 0151 728 1701

We need to know:

Issue
Site name
Building number/description
Location in the building
Point of Contact
Any access restrictions



**Call us on
0800 707 6000**

0 = Emergency - 1 hour
1 = Critical - 12 hours
2 = Urgent - 5 working days
3 = Routine - 20 working days
4 = Wind and Weather Proof

Priorities - Response Times

**Permanent fix for
priorities 1, 2, 3 and
4 within 20 working
days.**

We are open 24/7, 365 days a year